



# Active Sefton Direct Debit Update (Refund)

Further to our posts on 12th January 2021 we would like to confirm that all Direct Debit payments taken in January 2021 will be refunded this week via a BACS transfer. You do not need to do anything for this refund to happen.

To help you stay healthy and well during these times we've been posting information and advice through our social media channels (Active Sefton / Activate Fitness), including links to all online classes. With more scheduled to come, please keep your eye on future posts.

As the Active Sefton Team are often working away from the office at present, there is limited access to phone lines. The easiest way to reach us is by e-mail so please feel free to get in touch at [retention@sefton.gov.uk](mailto:retention@sefton.gov.uk) and we will endeavour to respond as soon as we can.

Thank you for your continued patience and support.

Stay safe  
Active Sefton Team

**Date 25/01/2021**